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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

BORTHWICK et al

Serial No. 10/594,669

Filed: September 28, 2006



Atty. Ref.: 36-2018

TC/A.U.: Unknown

Examiner:

For: COMPUTER-TELEPHONY INTEGRATION

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January 16, 2007

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

INFORMATION DISCLOSURE STATEMENT

Attention is directed to the attached ISR and GB Search Report in a counterpart of this application and to a copy of each non-US patent document newly cited therein together with a copy of two further documents known to the applicant. A Form PTO SB/08a is also attached.

Official consideration and citation of all identified documents is requested.

Respectfully submitted,

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ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /O.A./

**INFORMATION DISCLOSURE
CITATION**

~~ATTY. DOCKET NO.~~

SERIAL NO.

36-2018

10/594.669

APPLICANT

BORTHWICK et al

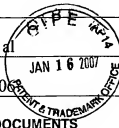
FILING DATE

GROUP

September 28, 2006

Unknown

(Use several sheets if necessary)



U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

[illegible]

OTHER DOCUMENTS (including Author, Title, Date, Pertinent pages, etc.)

[illegible]

*Examiner

/Olisa Anwah/

Date Considered

10/31/2008

Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Initial this form with next communication to application.